

Xerox® VersaLink® C500 Colour Printer

VersaLink C500 Colour Printers are built on Xerox® ConnectKey® Technology.
For more information, go to www.ConnectKey.com.



SYSTEM SPECIFICATIONS	VERSALINK C500/N	VERSALINK C500/DN
One-Sided Speed¹ A4 / 210 x 297 mm	Up to 43 ppm colour and black-and-white	
Two-Sided Speed¹ A4 / 210 x 297 mm	N/A	Up to 42 ppm colour and black-and-white
Monthly Duty Cycle²	Up to 120,000 pages / month ²	
Recommended Average Monthly Print Volume³	Up to 10,000 pages	
Hard Drive	Optional 320 GB HDD	
Processor	1.05 GHz	
Memory	2 GB	
Connectivity	Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair	
Controller Features	Configuration Cloning, Xerox Extensible Interface Platform®, Xerox® App Gallery App, Xerox® Standard Accounting Tool, Network Accounting Enabled, Role Based Permissions, Convenience Authentication Enabled, Online Support	
User Interface Languages	English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan, Ukrainian, Croatian	
DEVICE SPECIFICATIONS		
ELECTRICAL REQUIREMENTS		
Europe and Other Geographies	Voltage: 220-240V +/- 10% Frequency: 50 Hz +/-3%, 8A	
POWER CONSUMPTION		
Continuous Printing⁴	730 watts or less	
Ready / Standby Mode⁴	74 watts or less	
Energy Saver / Sleep Mode⁴	0.9 watts or less	

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OPERATING ENVIRONMENT				
Required Temperature Range (Storage)	0° to 35° C			
Required Temperature Range (Operating)	10° to 32° C			
Required Relative Humidity	15% to 85%			
Sound Power Levels Operating Standby	7.17 B(A) or less 4.9 B(A) or less			
Sound Pressure Levels Operating Standby	56.2 dB(A) or less 33.6 dB(A) or less			
Boot Time (from Off to UI Ready)	As fast as 52 seconds			
Warm-up Time (from Sleep to UI Ready)	As fast as 11 seconds			
DIMENSIONS AND WEIGHT (UNPACKAGED)	WIDTH	DEPTH	HEIGHT	WEIGHT
VersaLink C500/N	427.4 mm	465.5 mm	443.4 mm	27.6 kg
VersaLink C500/DN	427.4 mm	465.5 mm	443.4 mm	27.6 kg
550-sheet Paper Tray	420 mm	464.5 mm	123 mm	6.6 kg
High Capacity Feeder	724.2 mm	772.1 mm	459 mm	19.7 kg
Stand (includes Caster Base)	724.2 mm	772.1 mm	336 mm	16.6 kg
Caster Base	724.2 mm	772.1 mm	90 mm	8.5 kg
DIMENSIONS AND WEIGHT (PACKAGED)	WIDTH	DEPTH	HEIGHT	WEIGHT
VersaLink C500/N	2580 mm	634 mm	607 mm	34 kg
VersaLink C500/DN	2580 mm	634 mm	607 mm	34 kg
550-sheet Paper Tray	535 mm	584 mm	248 mm	8.5 kg
High Capacity Feeder	568 mm	663 mm	711 mm	38 kg
Stand (includes Caster Base)	584 mm	629 mm	597 mm	28 kg
Caster Base	585 mm	619 mm	330 mm	18 kg
CERTIFICATIONS				
	To view the latest list of certifications, go to www.xerox.com/OfficeCertifications .			
PRINT				
First-print-out Time	As fast as 10 seconds colour / 8.5 seconds black-and-white			
Print Resolution	Up to 1200 x 2400 dpi			
Page Description Languages	PCL® 5e, 6 PDF XPS TIFF JPEG HP-GL Adobe® PostScript® 3™			
Maximum Print Area	4 mm from edge of paper			

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Print Features	<ul style="list-style-type: none"> Application Defaults Banner Pages Enable / Disable Bi-directional Real-time Status Booklet Layout Color Adjustments (lightness, contrast, saturation, color balance) Color Correction Draft Mode Fit to new paper size Job Identification (Print ID or Banner, Print ID in margins on first page only or all pages) Job Monitoring (Client or Local User Interface) N-up Page Layout (up to 16 pages per sheet) Paper Selection by Attribute Personal Print Print Around Enable / Disable Print from USB Run Black Sample Set Saved Job Scaling Secure Print Skip Blank Pages Special Pages (exception page programming: covers, inserts, exceptions pages) Store and Recall Driver Settings Stored Jobs Deletion Two-sided Printing (as default – DN configuration) Watermark (predefined and custom) Earth Smart Driver Settings
Print from USB	<ul style="list-style-type: none"> Allows walk-up printing from Type A USB port Supports direct printing from computer via Type B USB port Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A
Operating Systems	<ul style="list-style-type: none"> Windows® 7, 8, 8.1, 10 Windows Server 2008 SP2, Server 2008 R2 SP1, Server 2012, Server 2012 R2, Server 2016 macOS® 10.11, 10.12, 10.13 Citrix® Redhat® Enterprise Linux® Fedora Core IBM® AIX® HP-UX® Oracle® Solaris SUSE® SAP® <p>Note: For information about supported versions for the above operating systems, please visit our Drivers & Downloads page and specify your device at www.Support.Xerox.com.</p>
Fonts	<ul style="list-style-type: none"> PostScript fonts: 136 PCL fonts: 83
Xerox® Global Print Driver®	<p>A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.</p>
Xerox® Pull Print Driver	<p>Makes it easy for IT managers to qualify, deploy and manage all print devices using a single driver in a Pull Print environment. Uses a single queue and single driver. The Xerox® Pull Print Driver extends convenience across a broad range of printing assets. IT administrators no longer need to manage and configure multiple drivers. Used in conjunction with Equitrac Office®, Ysoft® SafeQ®, Pharos® and others.</p>
MOBILE SOLUTIONS AND MOBILE DEVICE APPS	
Apple® AirPrint®	<p>Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.</p>
Google Cloud Print™	<p>Google Cloud Print connects print devices to the web, enabling users to print the applications they use every day from smartphones, tablets, Chromebook™ notebook computers and any other web-connected device.</p>
Mopria® Certified	<p>ConnectKey Technology-enabled print devices are Mopria® certified. Mopria certification ensures you can print wirelessly from your Mopria supported (Android™) smartphone, tablet and other mobile devices instantly and easily.</p>

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Xerox® @printbyXerox App	@printbyXerox App is a free service that allows secure printing from any email-enabled device (computer, phone, tablet, iOS, Android™, Google® Chromebook™ and more) to a Xerox® printer or MFP using a single email address with no IT intervention. No training is needed. End-users simply send attachments to the email address, and release them at the MFP panel.
Xerox® Print Service Plug-in for Android™ (Free at Google Play™ Store)	The Xerox® Print Service Plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, Web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store.
Xerox® Print Management and Mobility Suite, Xerox® Print Management and Mobility Service	Xerox® Print Management and Mobility Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version and with a cloud based-version of this solution.
SOFTWARE SOLUTIONS	
Xerox® ConnectKey Apps (Found at the Xerox® App Gallery)	Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey Apps to the ConnectKey-enabled device.
SECURITY	
Security Features	<ul style="list-style-type: none"> Access Controls AES 256-bit Encryption Audit Log Certificate Path Validation Certificate Revocation List (CRL)/Status Protocol (OCSP) Detection of external program falsification (XCP Plug-in) Cisco® Identity Services Engine (ISE) Integration Domain Filtering FIPS 140-2 Firmware Verification Immediate Disk Overwrite* IP Address Filtering IPsec Network Authentication Port Filtering Pre-installed Self-Signed Certificates Role Based Permissions Secure Print Security Certificate Management Smart Card Enablement (CAC/PIV/.NET) SNMPv3 Status Protocol (OCSP) TLS/SSL Trusted Platform Module (TPM) <p>*Requires HDD/Productivity Kit</p>
ACCOUNTING	
XEROX® STANDARD ACCOUNTING / NETWORK ACCOUNTING (STANDARD)	
Tracking	Print usage
Accounting	<p>Xerox® Standard Accounting Tool</p> <ul style="list-style-type: none"> Up to 1,000 User Accounts without HDD Up to 9,999 User Accounts with HDD Up to 500 General accounts <p>Network Accounting (Job Based Accounting)</p> <ul style="list-style-type: none"> Up to 1,000 User IDs; Up to 1,000 Account IDs without HDD Up to 60,000 User IDs; Up to 60,000 Account IDs with HDD Up to 14,000 accounting records (transactions)
Features	Administrator can manage the feature via the Embedded Web Server.

ACCOUNTING OPTIONS – NETWORK ACCOUNTING (ALLOWS CENTRAL SERVER TO MANAGE ALL ACCOUNTING)			
	<ul style="list-style-type: none"> Enhanced network accounting with up to the minute data on how the system is being used Comprehensive management and enterprise scale tracking and reporting of device usage Numerous solutions are available through Xerox Alliance Partners. For details visit www.xerox.com Security enhancements include simultaneous support for HTTP/HTTPS protocols Device requests account authentication from third party server enabling larger databases of users and accounts Accept Authentication Login at control panel and pass to third party Networking Account 		
PAPER HANDLING			
BYPASS TRAY			
Capacity⁵	150 sheets		
Sizes	Custom sizes: 76 x 127 mm to 216 x 356 mm		
Weights One-sided: Two-sided:	60 to 220 gsm 60 to 176 gsm		
Types	Bond Plain Paper Cardstock Custom	Envelopes Hole Punched Labels Letterhead	Lightweight Cardstock Pre-Printed Recycled
TRAY 1			
Capacity⁵	550 sheets		
Sizes	Custom sizes: 76 x 190 mm to 216 x 356 mm		
Weights One-sided: Two-sided:	60 to 220 gsm 60 to 176 gsm		
Types	Bond Plain Paper Cardstock Custom	Hole Punched Labels Letterhead Lightweight Cardstock	Heavyweight Cardstock Pre-Printed Recycled Envelope
UP TO FOUR ADDITIONAL TRAYS (OPTIONAL)			
Capacity⁵	550 sheets		
Sizes	Custom sizes: 76 x 190 mm to 216 x 356 mm		
Weights One-sided: Two-sided:	60 to 220 gsm 60 to 176 gsm		
Types	Bond Plain Paper Cardstock Custom	Hole Punched Labels Letterhead Lightweight Cardstock	Heavyweight Cardstock Pre-Printed Recycled
HIGH CAPACITY FEEDER (OPTIONAL)			
Capacity⁵	2,000 sheets		
Sizes	A4		
Weights One-sided: Two-sided:	60 to 176 gsm 60 to 176 gsm		
Types	Bond Plain Paper Hole Punched	Letterhead Lightweight Cardstock	Pre-Printed Recycled

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TOTAL CAPACITY	
Standard Device Capacity⁵	700 sheets
Total Device Capacity⁵	3,250 sheets
PAPER OUTPUT	
Output Capacity⁵	500 sheets
Automatic Two-sided Printing	N/A Standard
DEVICE MANAGEMENT	
Network Protocols	TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD LDAP Bonjour® / AirPrint™ Most protocols not in use can be disabled
Administrative Protocols	DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNTP, MDNS
REMOTE CONTROL PANEL	
	<ul style="list-style-type: none"> • Enables faster, more convenient technical support and user training • IT administrators and other authorized users can control the device remotely from a web page on any device • Remote user experience is identical to performing tasks directly at the device
XEROX® CENTREWARE® WEB SOFTWARE	
	<ul style="list-style-type: none"> • A web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system • Works with any SNMP-managed printer from any manufacturer • Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management
XEROX® EMBEDDED WEB SERVER – INTEGRATED DEVICE WEB PAGE	
Device Status	<ul style="list-style-type: none"> • Tray status/contents • Consumables status • Billing/Usage • Quick Links • Online Support
Print Queue Viewing	Job print queue management—view and delete
Job Submission	Print-ready files (PS, PCL, PDF, XPS, JPEG)
Device Administration	Allows simple, remote installation setting of configuration options and management of the device
Browsers	Microsoft® Internet Explorer® Microsoft Edge™ Mozilla™ Firefox® Apple® Safari® Google Chrome™
REMOTE SERVICES	
Xerox® Automated Meter Readings (AMR)	Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time.
Xerox® Automatic Supplies Replenishment (ASR)	Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory.
MaintenanceAssistant	Offers a fast (and free) way to resolve potential issues and receive assistance and automate the troubleshooting/repair process. Diagnostic data is sent to Xerox, allowing for problems to be solved faster with increased uptime.

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WHAT'S IN THE BOX		
	VersaLink C500 Colour Printer Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow: 2,400 print capacity ⁶ , Black: 5,000 print capacity ⁶ Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers, and Warranty Statement) Installation Guide Quick Use Guides Power cord	
SUPPLIES AND ACCESSORIES	QUANTITY	PART NUMBER
SUPPLIES		
Standard Capacity Print Cartridges	Black: 5,000 standard pages ⁶ Cyan: 2,400 standard pages ⁶ Magenta: 2,400 standard pages ⁶ Yellow: 2,400 standard pages ⁶	106R03862 106R03859 106R03860 106R03861
High Capacity Print Cartridges	Black 12,100 standard pages ⁶ Cyan: 5,200 standard pages ⁶ Magenta: 5,200 standard pages ⁶ Yellow: 5,200 standard pages ⁶	106R03876 106R03870 106R03871 106R03872
Extra High Capacity Print Cartridges	Cyan: 9,000 standard pages ⁶ Magenta: 9,000 standard pages ⁶ Yellow: 9,000 standard pages ⁶	106R03873 106R03874 106R03875
ROUTINE MAINTENANCE ITEMS		
Drum Cartridges	Cyan: 40,000 pages ⁷ Magenta: 40,000 pages ⁷ Yellow: 40,000 pages ⁷ Black: 40,000 pages ⁷	108R01481 108R01482 108R01483 108R01484
Waste Cartridge	30,000 pages ⁷	108R01416
ACCESSORIES		
550-sheet Feeder		097S04949
2,000-sheet High Capacity Feeder (includes Caster Base)		097S04948
Stand (includes Caster Base)		097S04994
Caster Base		097S04954
Productivity Kit with 320 GB HDD		497K18360
Wireless Network Adapter (Wi-Fi Kit)		497K16750

¹ Declared print speed in accordance with ISO/IEC 24734.

² Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

³ Recommended average throughput is not a minimum, but is intended to cover a range of volumes for different environments.

⁴ Paper capacities are based on 20 lb. / 75 gsm stock; capacities will vary with different weight stocks.

⁵ Power states defined per ENERGY STAR® Program requirements for Imaging Equipment.

⁶ Average standard pages. Declared Yield in accordance with ISO/IEC19798. Yield will vary based on image, area coverage and print mode.

⁷ Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: <https://www.office.xerox.com/latest/SUPGL-01.pdf>.

For more information, visit us at www.xerox.com/office

Configurations vary by geography.